Frequently Asked Questions - USCIS

Q: How do we contact USCIS (United States Citizenship and Immigration Services)?

There are 3 ways to contact USCIS:

- 1. The website for U.S Citizenship and Immigration Services is http://www.uscis.gov/portal/site/uscis. There is a lot of information on this website, including Frequently Asked Questions. We highly recommend you visit this site.
- 2. Call the 800 National Customer Service Center at 1-800-375-5283.
- 3. Contact the office that interviewed you, either the Chicago or Indianapolis Field Office. Be certain to provide as much information as possible especially your name, address and "A" number (Green card number).

Chicago Field Office:

101 West Congress Parkway Chicago, IL 60605 (for help, call 1-800-375-5283)

Indianapolis Field Office:

Gateway Plaza Building 950 North Meridian Street, Room 400 Indianapolis, IN 46204-3915. (for help, call 1-800-375-5283)

Q: Where can we get the application to become a U.S. citizen?

You can download the forms to become a U.S. citizen from the website for U.S Citizenship and Immigration Services at:

Immigration Forms